

GREATER TOMPKINS COUNTY MUNICIPAL HEALTH INSURANCE CONSORTIUM

2 0 2 5 P H A R M A C Y B E N E F I T S



A nonprofit independent licensee of the Blue Cross Blue Shield Association



AGENDA

- Customer Care
- Digital Resources
- Mail Order Rx
- Specialty Rx
- Sempre Health
- Site of Care Program

CUSTOMER CARE

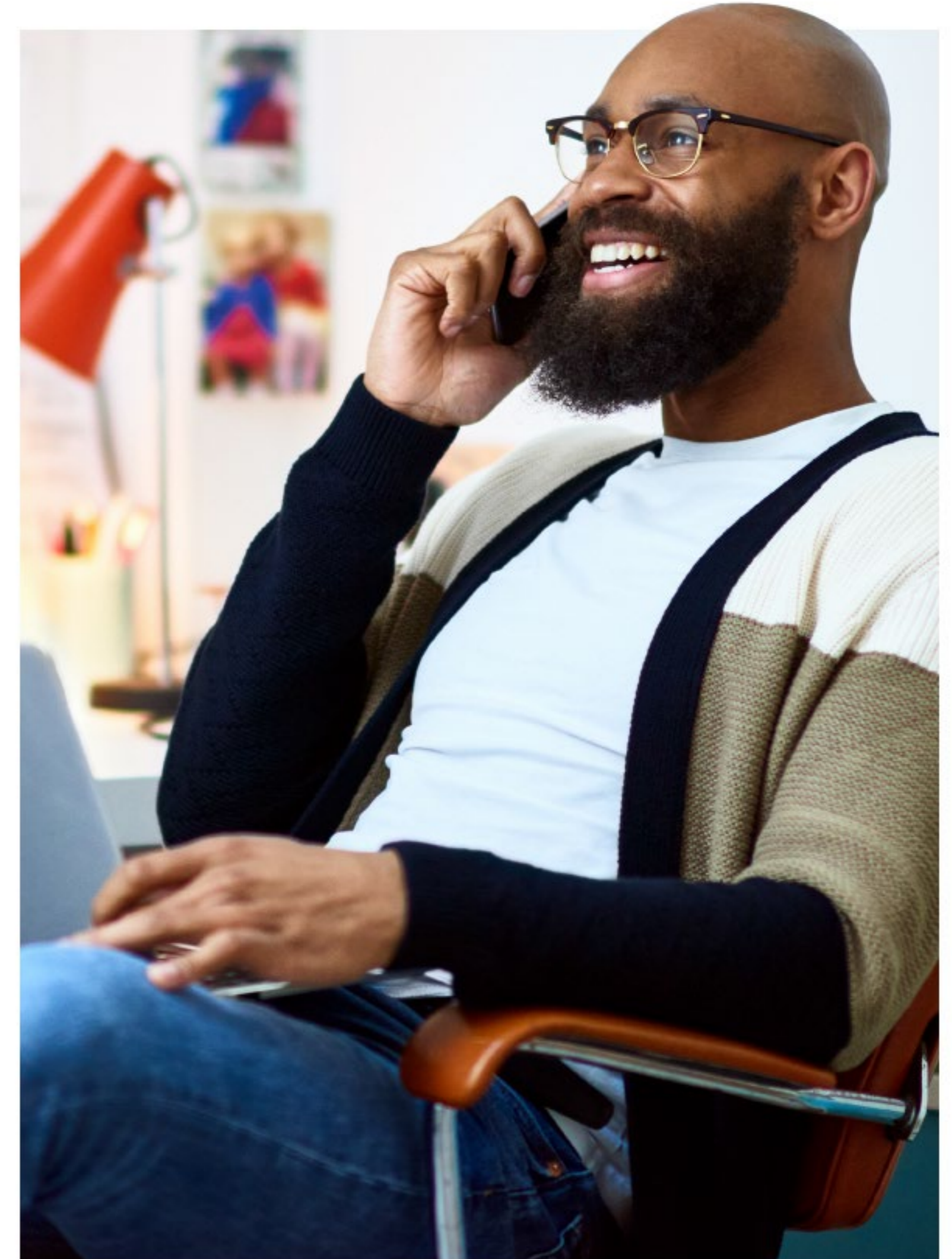
The dedicated Customer Care team that answers questions regarding medical plan benefits, is the same team that will answer any pharmacy benefit questions.

1-877-253-4797

Monday – Thursday: 8:00 am – 9:00 pm

Friday: 9:00 am – 9:00 pm

Saturday (September - May): 9:00 am – 1:00 pm



CREATING AN ONLINE ACCOUNT

Visit: ExcellusBCBS.com/Register to set up an online account, it's easy!

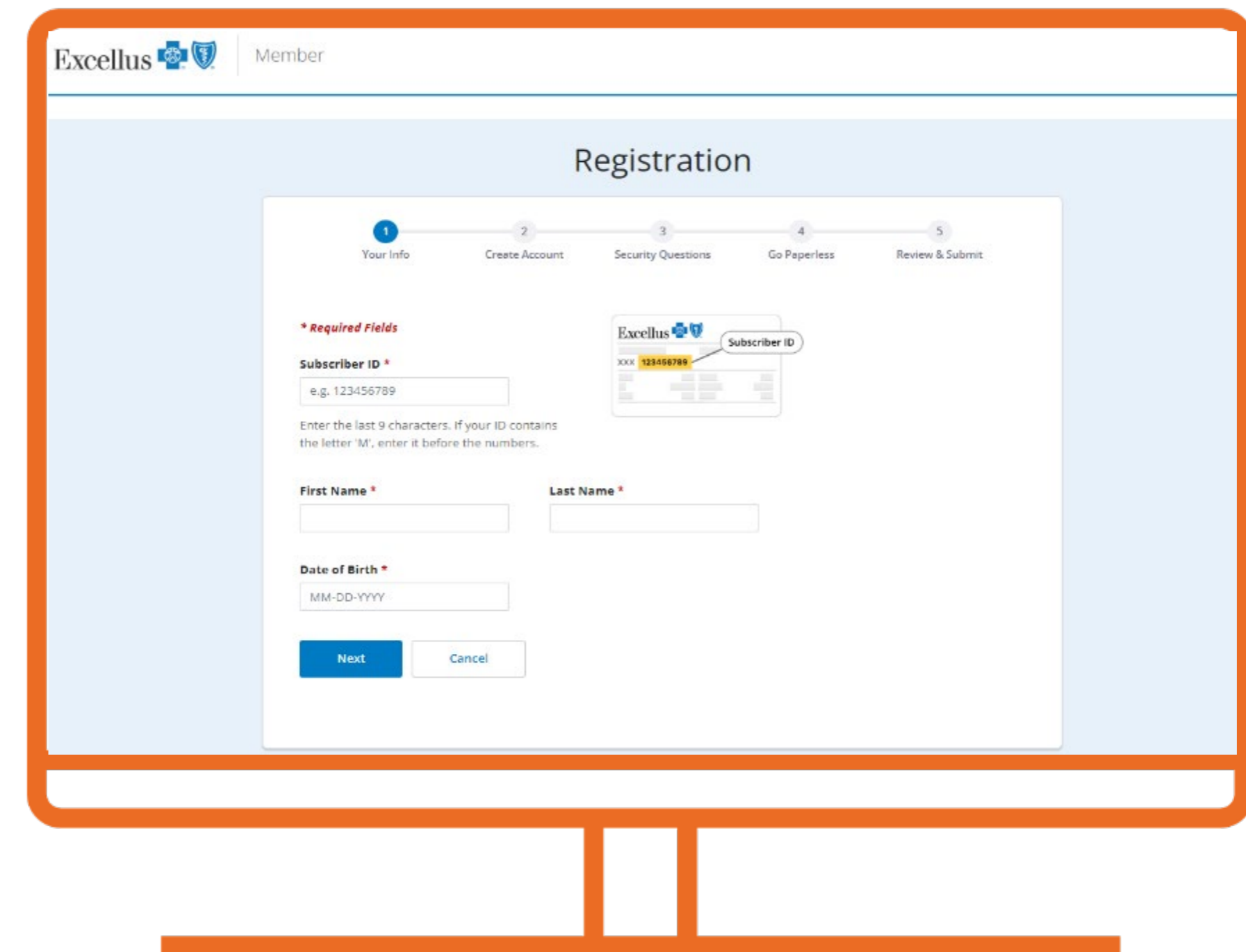
Here are some helpful registration tips:

1. Have your member card handy!

2. You can opt for paperless settings!

3. Don't forget to verify your email!

4. You can register via the mobile app too!



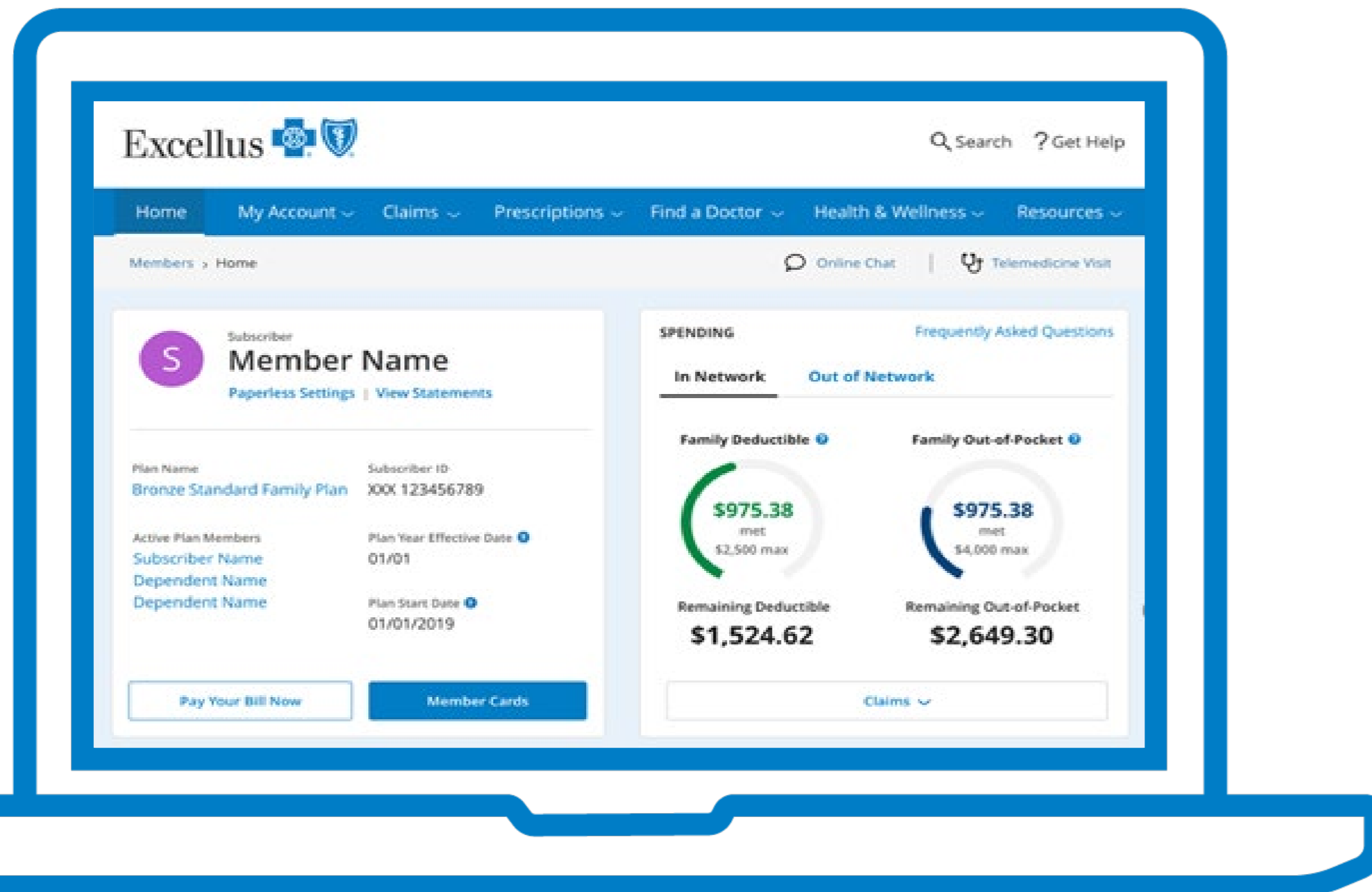
The screenshot shows a computer monitor displaying the registration page for Excellus BCBS. The page is titled "Registration" and features a progress bar with five steps: 1. Your Info, 2. Create Account, 3. Security Questions, 4. Go Paperless, and 5. Review & Submit. The "Your Info" step is currently active. The form includes the following fields: "Subscriber ID" (with a placeholder "e.g. 123456789" and a note to enter the last 9 characters, including 'M' if present), "First Name", "Last Name", and "Date of Birth" (with a placeholder "MM-DD-YYYY"). There are "Next" and "Cancel" buttons at the bottom of the form. A callout box shows a sample member card with the text "Subscriber ID" and "123456789".

ONLINE ACCOUNT

From the dashboard, members can...


- View Pharmacy Benefits & Coverage
- Search Pharmacy Claims
- Find a Pharmacy
- View Integrated Member ID Card
- Estimate Out-of-Pocket Costs
- Track Deductible and Out-of-Pocket Spending

.....and more!






“PRESCRIPTIONS” DROP DOWN



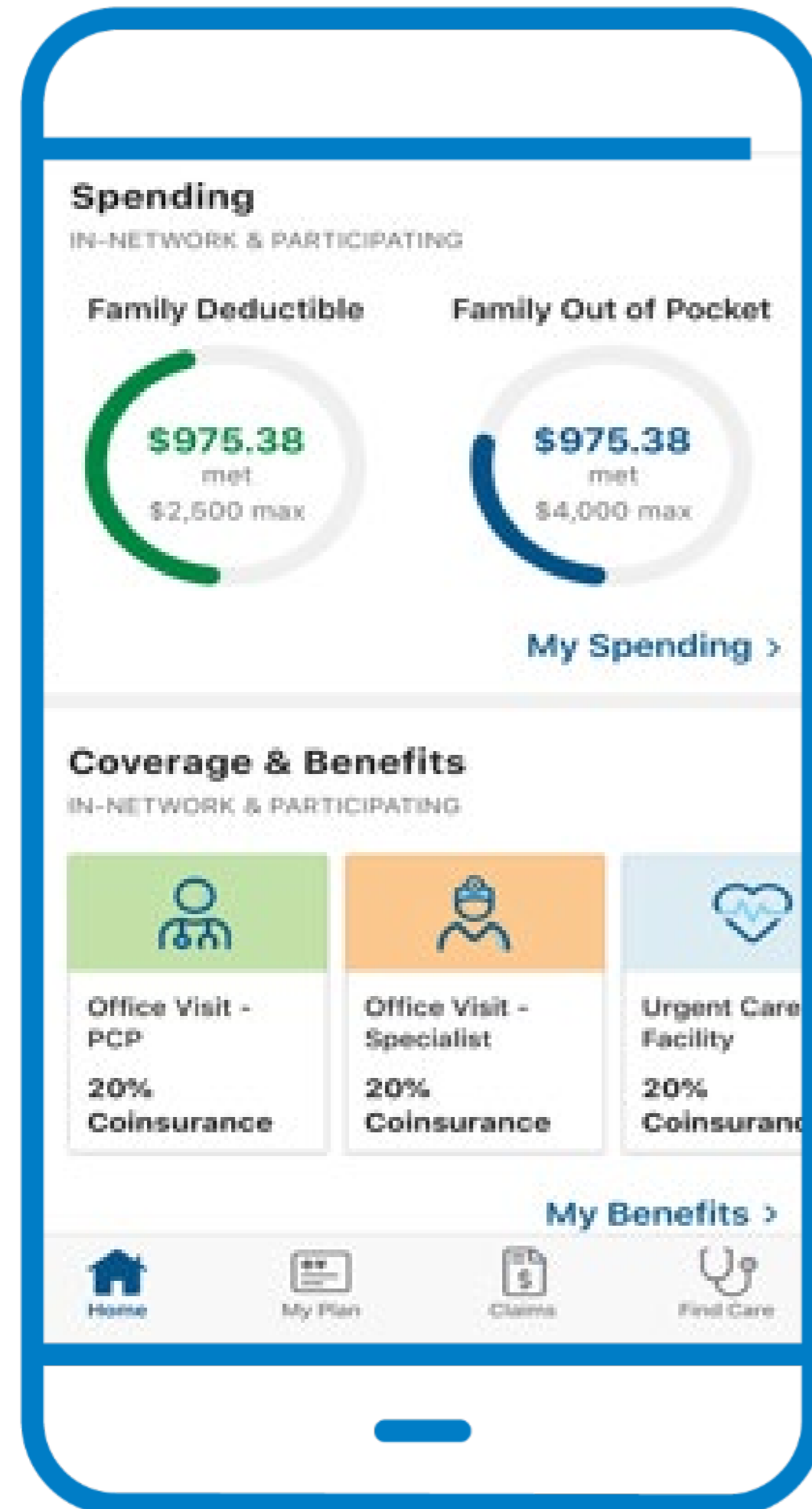
Excellus  Member

Home My Account ▾ Claims ▾ Prescriptions ▾ Find a Doctor ▾ Health and Wellness ▾ Resources ▾

Prescriptions

- Prescription Benefit Details 
- Prescription Claims History 
- Find a Pharmacy
- Mail Service Pharmacy
- Ask A Pharmacist
- Check Drug Prices 
- Check Drug Lists
- Manage Medications
- Specialty Pharmacies
- Save Money on Prescriptions
- Frequently Asked Questions

MOBILE APP



View & Order ID Card



Find a Pharmacy



View & Filter Claims



Go Paperless



Check Coverage & Benefits



Track Spending & Deductibles

MAIL ORDER PRESCRIPTIONS*

The smart way to get your medication!

- **CONVENIENCE** – No more running back and forth to the pharmacy.
- **SAVINGS**** – Save up to a third on prescription costs just by signing up.
- **RELIABILITY** – Always filled and shipped on time.
- **CONTROL** – Call for express delivery if you need prescriptions sooner than expected.
- **SAFETY** – Insulated packaging ensures your prescription is never damaged or altered.
- **EXPERTISE** – Your doctor still prescribes your medication.
- **PRIVACY** – Packages are never labeled with the prescription name.



Sign up today!

Wegmans
pharmacy

www.wegmans.com/pharmacy

1-800-586-6910

 **EXPRESS SCRIPTS®**

www.express-scripts.com

1-855-315-5220

*Pharmacy/prescription benefit varies by group

** Savings vary by group

SPECIALTY RX



Most Consortium prescription drug plans requires you to purchase specialty medications through our specialty pharmacy network in order to receive coverage. Excellus partners with Accredo and Noble for specialty medications:

Accredo Health: 1-866-413-4137

Noble Health Services: 1-888-843-2040



SEMPRE HEALTH

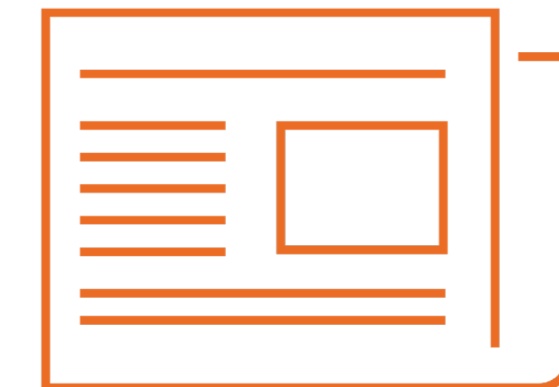
What is it?

A text-based program that addresses prescription affordability and increases medication adherence for eligible members



How does it work?

Excellus and Sempre Health identify members taking preferred chronic condition medications



Eligible members receive personalized invitations to enroll via direct mail and email

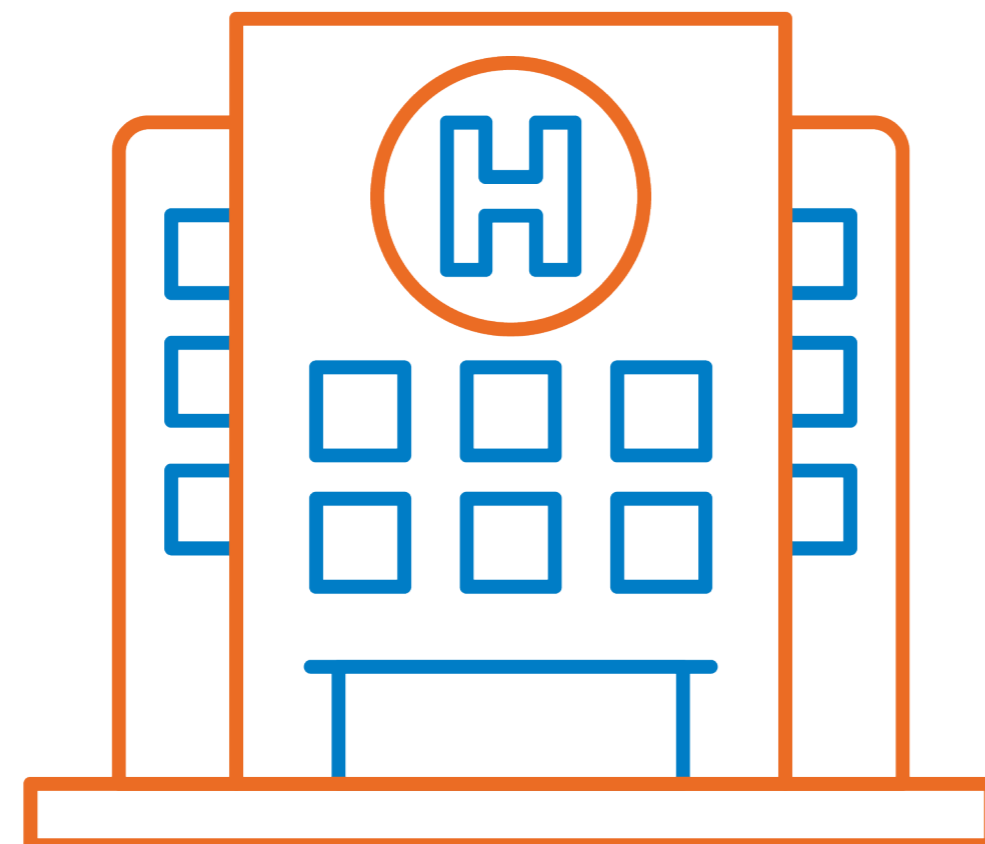


Once enrolled, members automatically begin receiving copay discounts at the retail pharmacy where they usually fill

Each month, members receive text reminders when it's time to refill, and the discount increases every month they refill on time



SITE OF CARE



About the Program

Site of Care is a program that provides cost savings by transitioning members from receiving their infusion drug therapy treatment at a hospital-based infusion center to having it administered in a lower-cost facility or in the member's home.

Also, if a member is receiving an intravenous (IV) formulation of a drug that has a self-injectable formulation which costs less, a pharmacist will call the member to discuss the self-administered option and we'll also talk with the provider to send in the new prescription

This program is completely voluntary. Members have the choice of declining the suggestion and continuing their treatment as-is.

QUESTIONS?



Excellus  

Everybody Benefits

**THANK
YOU**