

ENROLLING IN A CANARX PROGRAM

Welcome to CanaRx! You may have received an enrollment package in the mail or heard about our international prescription program through an employee communication or seminar. If you are ready to join, or need more information, the best option is to **CALL US FIRST!** We will answer all of your questions including; program eligibility and medication availability, and then all you need to do is submit your enrollment form and prescription(s).



\$0 COPAYS
with **NO SHIPPING & HANDLING CHARGES!**

PROGRAM ENROLLMENT

Enrollment forms and prescriptions can be submitted via fax or mail. As a safety measure, we only accept prescriptions that are **faxed directly from your doctor's office**. In order to have a continuous supply of medication on hand, we request that you submit a prescription for a **3-month quantity, with three refills**. If your prescription does not cover a full year, we can still accept it - but it must be written for a **minimum 3-month supply**.

If you did not contact us prior to enrolling, we will call you once we receive your paperwork and welcome you to the program! We will confirm the following: (a) your personal information; (b) medication availability; (c) shipping time; (d) refill schedule; and, (e) answer any questions you may have.

Enroll only once - and at any time! There is no need to enroll now, unless you are ready to order through the program.

PACK SIZES

Our program **ONLY** supplies **Brand Name medications**, dispensed in the **manufacturer's original sealed container**. Pack sizes vary from country to country. For example, a standard container quantity might be 84. We factor this in when scheduling your refill call.

SHIPPING

Your medication will be shipped directly from an international pharmacy to your home, via regular mail. Please allow **20 business days** (1 month) for your package to arrive.

NEW YORK E-PRESCRIBING

On March 27th, 2016, the New York State mandate for electronic prescribing became effective, requiring all practitioners to issue electronic prescriptions unless granted a waiver or meeting one of the situational exceptions. There is a **situational exception** for prescriptions issued by a practitioner to be dispensed by a pharmacy located outside the state, which applies to CanaRx. If your doctor is aware that the prescription is to be filled outside of NYS, the law and related regulations clearly permit the practitioner to issue a prescription on an **official NYS prescription form**. This is demonstrated in the advisory notice, which can be viewed at: www.op.nysed.gov/news/advisory-notice.html

REFILLS

Refills are not automatic, but they're easy - we call you! As an added safety measure before processing a refill, we need to confirm how much medication you have on hand and whether you've had any health or medication changes. We contact you **one month prior** to ensure you always have a sufficient supply of medication on-hand.

GENERIC MEDICATIONS

Generic medications provide the greatest savings to your health care plan. Therefore, if you are currently taking a Generic medication, you are not eligible to order the Brand Name medication through this program.

